



## **Sunday Streets 2021 Program Guidelines** ***Refund Policy***

### **About**

Sunday Streets is a program of the nonprofit Livable City, presented in partnership with SFMTA, SFPD, and the City and County of San Francisco. Sunday Streets mission is to:

- Create temporary open space and recreational opportunities in neighborhoods most lacking
- Encourage active living and healthy eating
- Foster community building
- Inspire people to think differently about their streets as public spaces

The Sunday Streets Program Guidelines are created to maintain public safety and the integrity of the program's mission. We thank you in advance for investing in San Francisco by participating at Sunday Streets and adhering to all of the Sunday Streets Program Guidelines.

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### **Event Cancellation by Livable City**

Livable City reserves the right to cancel an event due to inclement weather or other circumstances which would make the event non-viable.

Generally, there will be no refund for registration fee. If Livable City cancels an event, exhibitors will be offered to transfer their registration for an alternative date and/or site, provided other requirements are met. Parity in location, attendance, or allowable activities is not guaranteed.

In the case of inclement weather or natural disaster, please reference the Sunday Streets Wet Weather/Natural Disaster Policy.

### **Registration Cancellation by Participant**

There will be no refund for registration cancellation by the Participant. The deadline to receive a refund for equipment rental is seven business days before the event. Equipment cancellations received after the stated deadline will not be eligible for a refund. Refunds will not be available for registrants who choose not to attend an event. Cancellations will be accepted in writing only and must be received by the stated cancellation deadline. All refund requests must be made by the registration or credit card holder. Refund requests must include the name of the attendee and/or transaction number. Refunds will be issued back to the payment card, or if paid by check, will be refunded via check. These above policies apply to all Sunday Streets events unless otherwise noted in the corresponding event materials.

***Livable City | Sunday Streets***

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